

***Iowa Department on Aging
Senior Living Program (SLP)
Unmet Needs Report
7/1/2010 to 1/31/2011***

Service	Total Consumers Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Adult Daycare	46	1,140	24.8	1 hour
Advocacy	6	6	1.0	1 hour
Assessment & Intervention	23	92	4.0	1 hour
Assisted Transportation	167	1,178	7.1	1 one-way trip
Case Management	13	126	9.7	1 hour
Chore	182	1,392	7.6	1 hour
Emergency Response System	156	156	1.0	1 client
Grandparent Relative Support	5	5	1.0	1 client
Health Screening Well Elderly Clinics	174	206	1.2	1 hour
Home Delivered Meals	105	2,310	22.0	1 meal
Home Repair	18	87	4.8	1 hour
Homemaker	471	3,492	7.4	1 hour
Legal Assistance	21	42	2.0	1 hour
Material Aide	9	13	1.4	1 client
Medication Management	19	61	3.2	1 client
Mental Health Outreach	48	350	7.3	1/4 hour
Nutrition Counseling	7	28	4.0	1 session
Nutrition Education	8	8	1.0	1 session
Outreach	18	108	6.0	1 contact
Personal Care	84	748	8.9	1 hour
Preventive Health Promotion	105	147	1.4	1 contact
Respite	84	1,895	22.6	1 hour
Transportation	173	586	3.4	1 one-way trip
Visiting	368	1,851	5.0	1 visit

Note: Senior Living Program (SLP) Unmet Need data is reported to IDA from Area Agencies on Aging and SLP Providers as required by 321—28.10(231,249H). This report is provided as a tool that identifies unmet needs of elderly lowans that have contact with AAA's and their service providers and should not be considered all inclusive and definitive.

***Iowa Department on Aging
Senior Living Program (SLP)
Unmet Needs Report
7/1/2010 to 1/31/2011***

Service	Total Consumers Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Adult Daycare	46	1,140	24.8	1 hour
Advocacy	6	6	1.0	1 hour
Assessment & Intervention	23	92	4.0	1 hour
Assisted Transportation	167	1,178	7.1	1 one-way trip
Case Management	13	126	9.7	1 hour
Chore	182	1,392	7.6	1 hour
Emergency Response System	156	156	1.0	1 client
Grandparent Relative Support	5	5	1.0	1 client
Health Screening Well Elderly Clinics	174	206	1.2	1 hour
Home Delivered Meals	105	2,310	22.0	1 meal
Home Repair	18	87	4.8	1 hour
Homemaker	471	3,492	7.4	1 hour
Legal Assistance	21	42	2.0	1 hour
Material Aide	9	13	1.4	1 client
Medication Management	19	61	3.2	1 client
Mental Health Outreach	48	350	7.3	1/4 hour
Nutrition Counseling	7	28	4.0	1 session
Nutrition Education	8	8	1.0	1 session
Outreach	18	108	6.0	1 contact
Personal Care	84	748	8.9	1 hour
Preventive Health Promotion	105	147	1.4	1 contact
Respite	84	1,895	22.6	1 hour
Transportation	173	586	3.4	1 one-way trip
Visiting	368	1,851	5.0	1 visit

Note: Senior Living Program (SLP) Unmet Need data is reported to IDA from Area Agencies on Aging and SLP Providers as required by 321—28.10(231,249H). This report is provided as a tool that identifies unmet needs of elderly lowans that have contact with AAA's and their service providers and should not be considered all inclusive and definitive.

Iowa Department on Aging
Senior Living Program (SLP)
Unmet Needs Report
7/1/2010 to 1/31/2011

NorthLand Area Agency on Aging

Allamakee	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	3	25	8.3	1 one-way trip
No Funding	3	25	8.3	
Chore	12	54	4.5	1 hour
No Funding	12	54	4.5	
Emergency Response System	19	19	1.0	1 client
No Funding	19	19	1.0	
Home Delivered Meals	20	400	20.0	1 meal
Funding Inadequate	2	40	20.0	
No Funding	18	360	20.0	
Homemaker	21	105	5.0	1 hour
No Funding	21	105	5.0	
Personal Care	3	15	5.0	1 hour
No Funding	3	15	5.0	
Respite	2	40	20.0	1 hour
No Funding	2	40	20.0	
Clayton	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	17	85	5.0	1 hour
No Funding	17	85	5.0	
Emergency Response System	22	22	1.0	1 client
No Funding	22	22	1.0	
Home Delivered Meals	8	140	17.5	1 meal
No Funding	8	140	17.5	
Homemaker	29	145	5.0	1 hour
No Funding	29	145	5.0	

***Iowa Department on Aging
Senior Living Program (SLP)
Unmet Needs Report
7/1/2010 to 1/31/2011***

NorthLand Area Agency on Aging

Fayette	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	3	15	5.0	1 hour
No Funding	3	15	5.0	
Emergency Response System	51	51	1.0	1 client
No Funding	51	51	1.0	
Home Delivered Meals	16	320	20.0	1 meal
No Funding	16	320	20.0	
Homemaker	41	205	5.0	1 hour
No Funding	41	205	5.0	
Personal Care	3	15	5.0	1 hour
No Funding	3	15	5.0	
Henry	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	3	15	5.0	1 hour
No Funding	3	15	5.0	
Emergency Response System	4	4	1.0	1 client
No Funding	4	4	1.0	
Howard	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	9	45	5.0	1 hour
No Funding	9	45	5.0	
Emergency Response System	16	16	1.0	1 client
No Funding	16	16	1.0	
Home Delivered Meals	8	160	20.0	1 meal
No Funding	8	160	20.0	
Homemaker	6	21	3.5	1 hour
No Funding	6	21	3.5	
Personal Care	3	15	5.0	1 hour
No Funding	3	15	5.0	

***Iowa Department on Aging
Senior Living Program (SLP)
Unmet Needs Report
7/1/2010 to 1/31/2011***

NorthLand Area Agency on Aging

Winneshiek	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	30	300	10.0	1 one-way trip
No Funding	30	300	10.0	
Chore	12	60	5.0	1 hour
No Funding	12	60	5.0	
Emergency Response System	32	32	1.0	1 client
No Funding	32	32	1.0	
Home Delivered Meals	24	480	20.0	1 meal
No Funding	24	480	20.0	
Homemaker	38	152	4.0	1 hour
No Funding	38	152	4.0	
Personal Care	4	20	5.0	1 hour
No Funding	4	20	5.0	
Respite	2	40	20.0	1 hour
No Funding	2	40	20.0	
Transportation	2	40	20.0	1 one-way trip
No Funding	2	40	20.0	

Iowa Department on Aging
Senior Living Program (SLP)
Unmet Needs Report
7/1/2010 to 1/31/2011

Northwest Aging Association

Buena Vista	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	10	52	5.2	1 hour
Funding Inadequate	10	52	5.2	
Personal Care	2	9	4.5	1 hour
Funding Inadequate	1	5	5.0	
Unable to Staff	1	4	4.0	
Clay	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	1	3	3.0	1 hour
Funding Inadequate	1	3	3.0	
Dickinson	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	2	5	2.5	1 hour
Funding Inadequate	2	5	2.5	
Emmet	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	81	371	4.6	1 hour
Funding Inadequate	56	234	4.2	
Unable to Staff	25	137	5.5	
Personal Care	57	287	5.0	1 hour
Funding Inadequate	57	287	5.0	
Lyon	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	1	2	2.0	1 hour
Funding Inadequate	1	2	2.0	
Homemaker	37	225	6.1	1 hour
Funding Inadequate	37	225	6.1	
Visiting	23	102	4.4	1 visit
Funding Inadequate	23	102	4.4	

Iowa Department on Aging
Senior Living Program (SLP)
Unmet Needs Report
7/1/2010 to 1/31/2011

Northwest Aging Association

Obrien	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Health Screening Well Elderly Clinics	121	147	1.2	1 hour
Funding Inadequate	121	147	1.2	
Preventive Health Promotion	95	116	1.2	1 contact
Funding Inadequate	95	116	1.2	
Respite	12	149	12.4	1 hour
Funding Inadequate	12	149	12.4	
Visiting	22	62	2.8	1 visit
Funding Inadequate	22	62	2.8	
Osceola	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	4	12	3.0	1 hour
Funding Inadequate	4	12	3.0	
Palo Alto	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	8	16	2.0	1 one-way trip
Funding Inadequate	2	4	2.0	
No Funding	2	4	2.0	
Unable to Staff	4	8	2.0	
Homemaker	6	8	1.3	1 hour
Funding Inadequate	4	4	1.0	
Unable to Staff	2	4	2.0	

Iowa Department on Aging
Senior Living Program (SLP)
Unmet Needs Report
7/1/2010 to 1/31/2011

Northwest Aging Association

Sioux	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	11	29	2.6	1 hour
Funding Inadequate	4	11	2.8	
No Funding	7	18	2.6	
Health Screening Well Elderly Clinics	10	10	1.0	1 hour
Funding Inadequate	9	9	1.0	
No Funding	1	1	1.0	
Homemaker	50	417	8.3	1 hour
Funding Inadequate	50	417	8.3	
Personal Care	1	15	15.0	1 hour
Funding Inadequate	1	15	15.0	
Preventive Health Promotion	10	31	3.1	1 contact
Funding Inadequate	10	31	3.1	
Respite	31	385	12.4	1 hour
Funding Inadequate	31	385	12.4	
Visiting	207	919	4.4	1 visit
Funding Inadequate	207	919	4.4	

***Iowa Department on Aging
Senior Living Program (SLP)
Unmet Needs Report
7/1/2010 to 1/31/2011***

Heritage Area Agency on Aging

Linn	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Adult Daycare	3	12	4.0	1 hour
Funding Inadequate	1	4	4.0	
No Funding	2	8	4.0	

Iowa Department on Aging
Senior Living Program (SLP)
Unmet Needs Report
7/1/2010 to 1/31/2011

Aging Resources of Central Iowa

Boone	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Advocacy	6	6	1.0	1 hour
Funding Inadequate	6	6	1.0	
Emergency Response System	2	2	1.0	1 client
No Funding	2	2	1.0	
Home Delivered Meals	1	20	20.0	1 meal
Funding Inadequate	1	20	20.0	
Home Repair	2	2	1.0	1 hour
Funding Inadequate	2	2	1.0	
Material Aide	8	9	1.1	1 client
Funding Inadequate	4	4	1.0	
No Funding	4	5	1.3	
Marion	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Personal Care	2	4	2.0	1 hour
No Funding	2	4	2.0	

***Iowa Department on Aging
Senior Living Program (SLP)
Unmet Needs Report
7/1/2010 to 1/31/2011***

Aging Resources of Central Iowa

Polk	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	77	746	9.7	1 one-way trip
Funding Inadequate	18	174	9.7	
No Funding	36	348	9.7	
No Provider	18	174	9.7	
Unable to Staff	5	50	10.0	
Case Management	13	126	9.7	1 hour
Funding Inadequate	3	29	9.7	
No Funding	6	58	9.7	
No Provider	3	29	9.7	
Unable to Staff	1	10	10.0	
Grandparent Relative Support	5	5	1.0	1 client
No Funding	1	1	1.0	
No Provider	4	4	1.0	
Home Repair	12	81	6.8	1 hour
Funding Inadequate	3	25	8.3	
No Funding	9	56	6.2	
Mental Health Outreach	47	349	7.4	1/4 hour
Unable to Staff	47	349	7.4	
Nutrition Counseling	7	28	4.0	1 session
No Funding	2	8	4.0	
No Provider	5	20	4.0	
Nutrition Education	7	7	1.0	1 session
No Funding	2	2	1.0	
No Provider	5	5	1.0	
Outreach	18	108	6.0	1 contact
Unable to Staff	18	108	6.0	
Transportation	136	272	2.0	1 one-way trip
Unable to Staff	136	272	2.0	

***Iowa Department on Aging
Senior Living Program (SLP)
Unmet Needs Report
7/1/2010 to 1/31/2011***

Aging Resources of Central Iowa

Visiting	82	328	4.0	1 visit
Unable to Staff	82	328	4.0	

Story

	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Adult Daycare	35	1120	32.0	1 hour
Funding Inadequate	35	1120	32.0	
Transportation	34	272	8.0	1 one-way trip
Funding Inadequate	34	272	8.0	

Iowa Department on Aging
Senior Living Program (SLP)
Unmet Needs Report
7/1/2010 to 1/31/2011

Southwest 8 Area Agency on Aging

Cass	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Personal Care	4	354	88.5	1 hour
No Funding	4	354	88.5	
Fremont	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assessment & Intervention	23	92	4.0	1 hour
Funding Inadequate	4	16	4.0	
No Funding	17	68	4.0	
Unable to Staff	2	8	4.0	
Assisted Transportation	15	54	3.6	1 one-way trip
No Funding	15	54	3.6	
Emergency Response System	3	3	1.0	1 client
Funding Inadequate	3	3	1.0	
Homemaker	57	279	4.9	1 hour
Funding Inadequate	11	44	4.0	
No Funding	24	191	8.0	
Unable to Staff	22	44	2.0	
Medication Management	17	59	3.5	1 client
Funding Inadequate	5	17	3.4	
No Funding	12	42	3.5	
Personal Care	3	12	4.0	1 hour
No Funding	3	12	4.0	
Respite	12	486	40.5	1 hour
No Funding	2	12	6.0	
Unable to Staff	10	474	47.4	

Iowa Department on Aging
Senior Living Program (SLP)
Unmet Needs Report
7/1/2010 to 1/31/2011

Southwest 8 Area Agency on Aging

Harrison	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	2	2	1.0	1 one-way trip
Unable to Staff	2	2	1.0	
Emergency Response System	1	1	1.0	1 client
No Funding	1	1	1.0	
Health Screening Well Elderly Clinics	36	42	1.2	1 hour
No Funding	36	42	1.2	
Medication Management	2	2	1.0	1 client
No Funding	2	2	1.0	
Respite	3	240	80.0	1 hour
No Funding	3	240	80.0	

Mills	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	6	18	3.0	1 hour
No Provider	6	18	3.0	
Home Delivered Meals	10	200	20.0	1 meal
No Provider	10	200	20.0	

Montgomery	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	1	1	1.0	1 one-way trip
Unable to Staff	1	1	1.0	
Homemaker	1	1	1.0	1 hour
No Funding	1	1	1.0	
Personal Care	2	2	1.0	1 hour
Unable to Staff	2	2	1.0	
Respite	2	29	14.5	1 hour
Unable to Staff	2	29	14.5	

Iowa Department on Aging
Senior Living Program (SLP)
Unmet Needs Report
7/1/2010 to 1/31/2011

Southwest 8 Area Agency on Aging

Pottawattamie	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Adult Daycare	8	8	1.0	1 hour
No Funding	2	2	1.0	
No Provider	6	6	1.0	
Assisted Transportation	28	28	1.0	1 one-way trip
No Funding	22	22	1.0	
No Provider	6	6	1.0	
Chore	107	1067	10.0	1 hour
Funding Inadequate	107	1067	10.0	
Emergency Response System	1	1	1.0	1 client
No Funding	1	1	1.0	
Health Screening Well Elderly Clinics	7	7	1.0	1 hour
No Funding	5	5	1.0	
No Provider	2	2	1.0	
Home Delivered Meals	18	590	32.8	1 meal
Funding Inadequate	18	590	32.8	
Home Repair	4	4	1.0	1 hour
No Funding	4	4	1.0	
Homemaker	35	1190	34.0	1 hour
Funding Inadequate	35	1190	34.0	
Material Aide	1	4	4.0	1 client
No Funding	1	4	4.0	
Mental Health Outreach	1	1	1.0	1/4 hour
No Provider	1	1	1.0	
Nutrition Education	1	1	1.0	1 session
No Provider	1	1	1.0	

***Iowa Department on Aging
Senior Living Program (SLP)
Unmet Needs Report
7/1/2010 to 1/31/2011***

Southwest 8 Area Agency on Aging

Respite	20	526	26.3	1 hour
Funding Inadequate	14	520	37.1	
No Funding	2	2	1.0	
Unable to Staff	4	4	1.0	
Visiting	14	420	30.0	1 visit
Funding Inadequate	14	420	30.0	

Iowa Department on Aging
Senior Living Program (SLP)
Unmet Needs Report
7/1/2010 to 1/31/2011

Seneca Area Agency on Aging

Appanoose	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	1	6	6.0	1 hour
Funding Inadequate	1	6	6.0	
Davis	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	1	1	1.0	1 hour
Funding Inadequate	1	1	1.0	
Jefferson	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	9	2	0.2	1 hour
Funding Inadequate	9	2	0.2	
Keokuk	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	47	279	5.9	1 hour
Funding Inadequate	47	279	5.9	
Legal Assistance	1	4	4.0	1 hour
Funding Inadequate	1	4	4.0	
Lucas	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	1	4	4.0	1 hour
Funding Inadequate	1	4	4.0	
Mahaska	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	1	2	2.0	1 hour
Funding Inadequate	1	2	2.0	
Monroe	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	3	6	2.0	1 one-way trip
No Provider	3	6	2.0	
Emergency Response System	5	5	1.0	1 client
No Funding	5	5	1.0	
Transportation	1	2	2.0	1 one-way trip
No Provider	1	2	2.0	

***Iowa Department on Aging
Senior Living Program (SLP)
Unmet Needs Report
7/1/2010 to 1/31/2011***

Seneca Area Agency on Aging

Wapello	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	4	15	3.8	1 hour
Funding Inadequate	3	14	4.7	
Unable to Staff	1	1	1.0	

***Iowa Department on Aging
Senior Living Program (SLP)
Unmet Needs Report
7/1/2010 to 1/31/2011***

Southeast Iowa Area Agency on Aging

Des Moines	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	1	2	2.0	1 hour
Funding Inadequate	1	2	2.0	
Lee	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	8	30	3.8	1 hour
No Funding	4	19	4.8	
Unable to Staff	4	11	2.8	
Visiting	20	20	1.0	1 visit
No Funding	20	20	1.0	